

Terms of Service for Cape Town Tutors

Welcome to Cape Town Tutors, a professional tutoring service based in Cape Town, South Africa. These terms of service outline the rules and regulations governing your use of our services. Please read them carefully before engaging with our tutors.

Description of Services

Cape Town Tutors provides one-on-one and group tutoring services to students of all ages and levels. Our tutors are highly qualified professionals with years of experience in their respective fields. We offer tutoring in various subjects, including but not limited to Mathematics, Science, Languages, and Humanities.

Tutoring Sessions

Our tutoring sessions are typically held in person, but we also offer online tutoring services for those who prefer it. Our tutors will work with you to establish a schedule that suits your needs and goals. We require a minimum of 10 hours' notice for any changes or cancellations to tutoring sessions; failure of which would result in the lesson being charged.

Payment

Payment for our tutoring services is due in advance of each session. We accept various forms of payment, including cash, EFT, and credit card. Our fees are subject to change at any time, but we will always inform you of any changes in advance.

Refunds

We do not offer refunds for missed or cancelled tutoring sessions. However, we understand that unforeseen circumstances may arise, and we will work with you to reschedule missed sessions.

Code of Conduct

We expect all students and tutors to conduct themselves in a professional and respectful manner during tutoring sessions. We do not tolerate any form of

discrimination, harassment, or inappropriate behavior. We reserve the right to terminate services if a student or tutor violates our code of conduct.

Limitation of Liability

Cape Town Tutors is not liable for any damages or losses resulting from the use of our services. We make no guarantees regarding the academic performance of our students, as this depends on various factors outside of our control.

Intellectual Property

All materials provided by Cape Town Tutors are protected by intellectual property laws and may not be reproduced or distributed without our express written consent.

Privacy Policy

We respect the privacy of our students and tutors and will never disclose any personal information without their consent. We adhere to all applicable data protection laws and regulations.

Governing Law

These terms of service are governed by the laws of the Republic of South Africa, and any disputes arising from their interpretation or implementation will be resolved in accordance with South African law.

Modification of Terms

We reserve the right to modify these terms of service at any time. Any changes will be posted on our website and will take effect immediately.

By engaging with our services, you agree to abide by these terms of service. If you have any questions or concerns, please do not hesitate to contact us.